



ISSUE #27

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NEWS



1

Low-cost internet is a potential lifeline for Charlotte's neediest residents. But few know about it. [DIGITAL CHARLOTTE]

Walk into the office where Mecklenburg County residents apply for food assistance and you will be immediately greeted by a wall of brochures with resources for low-income residents: medical services, nutritional needs, family counseling and more.

What a reporter could not find was information about an opportunity that could be a lifeline for those who are poor: low-cost access to the internet.

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2

University City library takes digital literacy on the road

COMMUNITY

[DIGITAL

CHARLOTTE]

A group of staff members and volunteers organized by the University City branch of the Charlotte Mecklenburg Library is taking digital literacy classes on the road and has already educated and certified 100 seniors in six classes throughout north Charlotte.

3

She believes in girls
who code – so much
that she left Apple to
come home and help
them [CHARLOTTE

OBSERVER]

Inside a classroom at Johnson C. Smith University on a hot July day last summer, 25 middle-school girls gathered to launch what would be their first technology product: a website, built from scratch, that would help visitors learn more about a social issue like homelessness or youth unemployment.

4

Slow internet? Fast
internet? You might
be paying the same
price
[MARKETPLACE]

How much do you pay for internet service each month? The National Digital Inclusion Alliance found that lots of customers are paying about \$60 a month for their internet packages. Some get super slow internet speeds, while others get super fast speeds. Marketplace Tech guest host Amy Choi talked to Angela Siefer, executive director of the NDIA, about these speed disparities and the impact.



Meet Alan Fitzpatrick, Chief Executive Officer of Open Broadband in our Stakeholder Snapshot.



NC CIO: Charlotte leads in digital inclusion -- An interview with Eric Boyette, chief information officer for the State of North Carolina.

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CALENDAR

- **September 5** - [GOODWILL U: Technology Training Information Session](#)
- **September 7, 14, 21, 28** - [Tyvola Senior Center: Computer Help With The Guys](#)
- **September 18** - [Urban League of Central Carolinas: Open Enrollment – Information Session](#)
- **September 30** - [Open Streets 704](#)

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*Have a question, upcoming event, stakeholder suggestion, or resources to share?
Let us know!*

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