digitaltools THE KNIGHT SCHOOL OF COMMUNICATION AT QUEENS

EMAIL NEWSLETTERS WORKSHOP

Digital Media Workshops
Knight School of Communication
February 2015

Do You Need a Community Newsletter?

Questions to ask before starting a community newsletter

- What unites your audience?
- What do they need to know?
- What type of information do they find useful?
- Do community members have email accounts?
- How do we reach members without an email account?
- What's a reasonable distribution schedule?

Advantages of a community newsletter

- Allows you to "push" information to community
- Allows community members to be involved as contributors
- Tells the story of a community and its people
- Readers receive information at the same time
- Newsletter can be emailed or printed (print to pdf) avoids the need to create two versions
- Community members can access via email or smartphone
- Can be archived for future use
- Online version can include links to videos and other content

Challenges of a community newsletter

- Will require more than one editor to sustain (at least 2)
- Every community member will not have access to email
- Requires consistent schedule for publication
- Requires ongoing content newsworthy information and photos
- Need a process to update distribution list as people move in and out
- Print edition does not allow access to videos and hyperlinked information

Community newsletter content

- Guest columns school assignments by middle and high school students, police department, community members (Candy's Column)
- Yard of the Month
- Safety information
- Real estate
- Community events
- Homeowner Association Information
- Cite all sources (give sources credit for information)

Setting up an email newsletter

- Train more than one person to serve as editor
- Consider a common workspace to save content and photos (e.g., Dropbox)
- Distribute on a regular basis consistent schedule
- Take and use photographs
- Invite community members to provide story ideas, content and photos.

Setting up an email newsletter

- Gather email addresses (can add before creating newsletter or at the time you send)
- Identify and secure street editors or block captions
- Choose an easy-to-use template
- Create content and style guidelines

Email newsletter tools





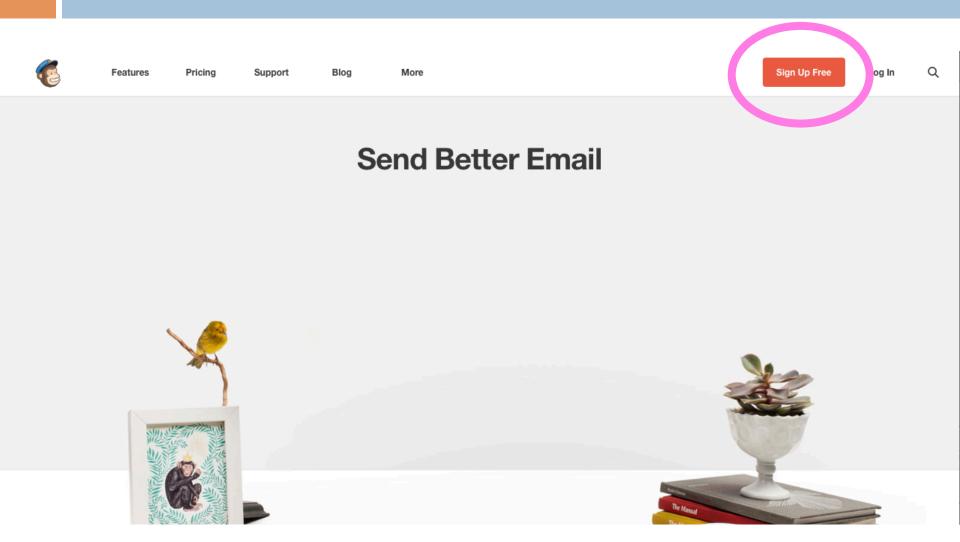


Constant Contact	Emma	MailChimp
Waltham, Mass., 500k customers	Nashville, 40k customers	Atlanta, 8 million customers
\$12/mo up to 500 addresses	\$21/mo up to 1,000	Free up to 2,000
+ Established, widely used, coaching	+ Hip designs, mobile- optimized, support	+ Free, simple, widely used, support forums
- Oldest, most complex	- Priciest	- Basic designs
constantcontact.com	myemma.com	mailchimp.com

MailChimp Terms

- Dashboard The Dashboard is the first screen you see when you log in to MailChimp. It gives an overview of recent campaigns, lists, and subscriber activity. Once you've sent a campaign, the standard dashboard displays information about your campaigns and lists.
- Campaign An email you send to your list. Each bulk email that is sent to the list is considered a separate campaign.
- Subscriber Someone who has opted in to your list in order to receive emails from you (can also be added manually).

How to create a MailChimp account Go to: www.mailchimp.com



Email, username & password...



Sign up in 30 seconds. No credit card required. If you already have a MailChimp account, log in. Email

Get Started with a Free Account

What's your email address?

Username

Password

Show

- One lowercase character
 One special character

- One number

By clicking this button, you agree to MailChimp's Anti-spam Policy

& Terms of Use.

Done? Activate your account!





Thanks for signing up!

Please check your email and click **Activate Account** in the message we just sent to glory.chant@hotmail.com.

What happens after I activate my account?

If you're planning to purchase a <u>monthly plan</u> or buy <u>email credits</u>, we need to make sure your account follows spam best practices.

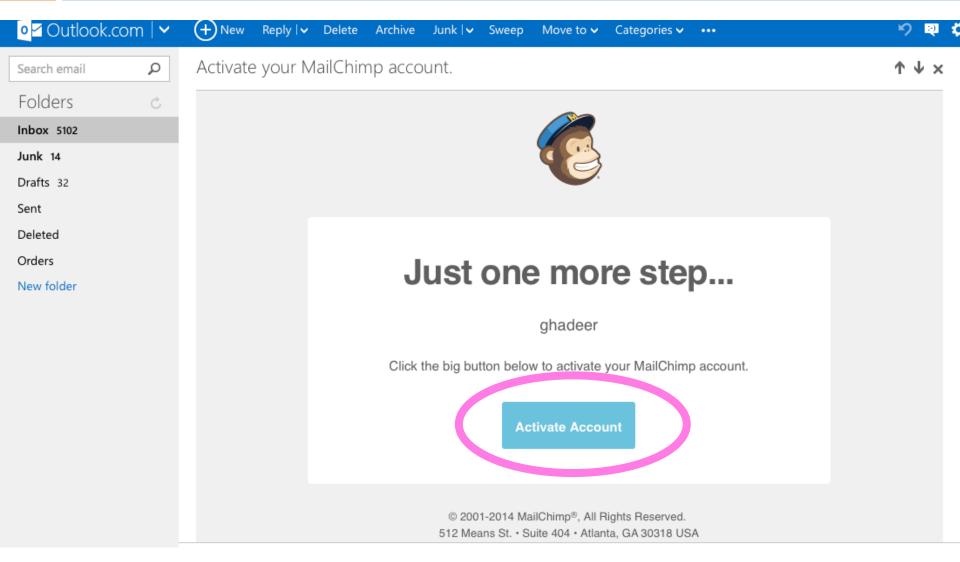
You can get started on an email campaign and create a mailing list now, and we'll look over your account to make sure everything looks good.

This getting started guide will help you move onward and upward.

© 2001–2014 MailChimp. All Rights Reserved. Love what you do.

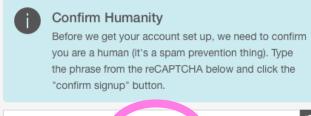
Terms of Use · Privacy Policy · Copyright Policy

Activate your account..



Confirm humanity, type the digits...







Enter the two words or numbers:

172

Confirm Signup

Fill in the required information..

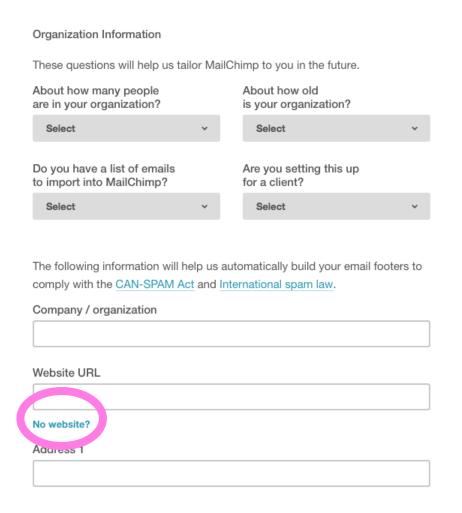


Let's Get Started

About You			
First name	Last name		
Email address			
Your email address will remain private. Our privacy policy			
Organization Information			

These questions will help us tailor MailChimp to you in the future.

Your organization's information are required, too!



If you don't have a website...

Have a blog?

If you have a WordPress, Blogger, or Tumblr account (or another blogging service), you can link to your blog. For example: http://thenameofyourblog.wordpress.com or http://yourblogname.blogspot.com

Create a personal page

Some services offer a quick personal landing page that functions like an online business card. You can quickly create a personal page with a service like About.me or Flavors.me.

Got the creative bug?

If you want your own website but aren't a designer, Squarespace and Virb are website publishing tools that empower everyone to be their own web designer.

Give Feedback

Translate

Select Language

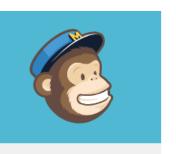
Powered by Google Translate

Tagged website

Be careful! The address will appear in the newsletter!

The following information will help us a comply with the CAN-SPAM Act and Ir	utomatically build your email footers to
Company / organization	
Website URL	
No website?	
Address 1	
Address 2	
City	State / Province / Region
Charlotte	Nc
Zip / Postal code	Country
	USA ~
Your industry	

Here you go! Start a campaign..



Dashboard

Create Campaign

Get started







Automation

Search



Create and send a campaign

Campaigns are emails sent to subscribers in a list. Try your hand at email design by creating and sending a test campaign. learn more

Create A Campaign



Create a list

Lists are where you store your contacts (we call them subscribers). Create one master list, then use segments and groups to email select people. learn more

Create A List



Start building your audience

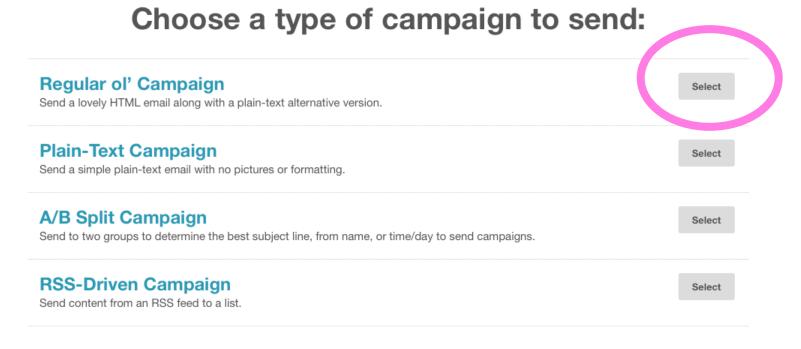
Signup forms let people subscribe to your list. When you create a list we'll automatically build a signup form to customize for your website, Facebook, iPad and more, learn more

Create A List

Choose a type of campaign..



Campaign Builder



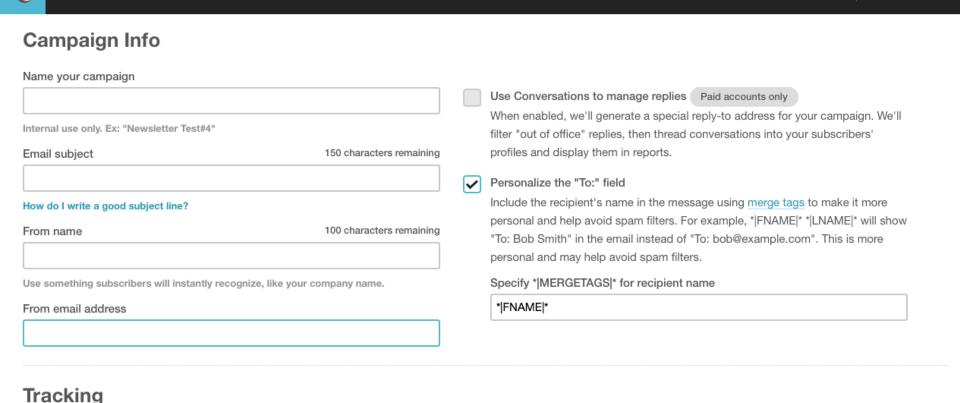
Email Beamer

Did you know you can send campaigns directly from your favorite email client?

Type your campaign info..

Untitled

< Back

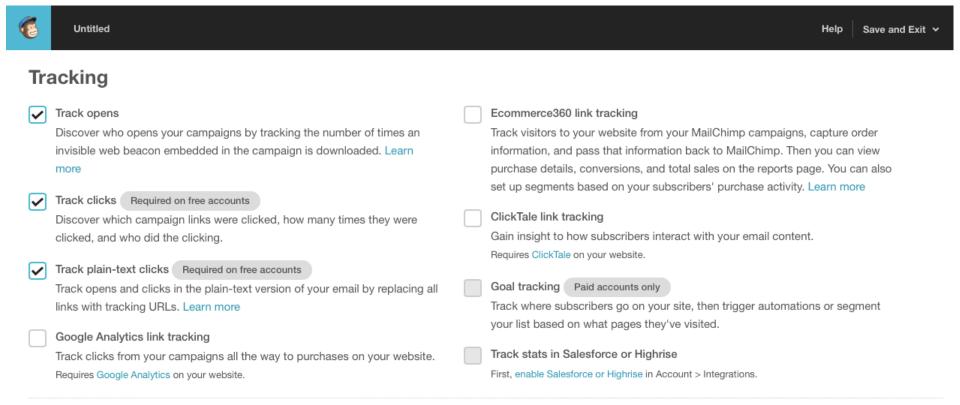


Setup > Template > Design > Confirm

Save and Exit ∨

Next >

Select your tracking preferences...



< Back Recipients > Setup > Template > Design > Confirm Next >

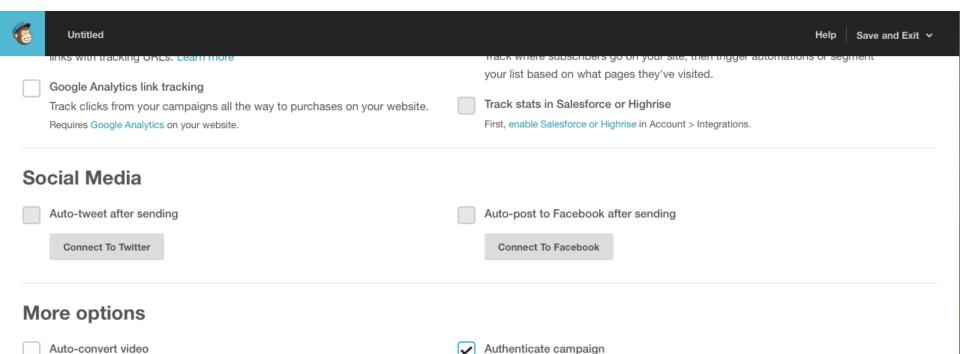
Social Media

Click "Next"...

Turn this on and we'll attempt to scan your content for embedded videos

to use our email-friendly video merge tags instead.

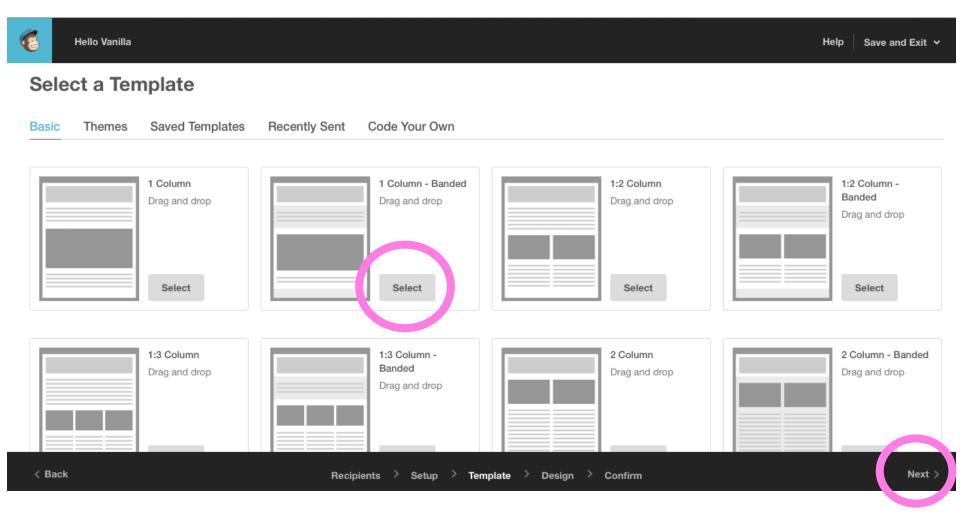
(which don't always render properly in email apps), then auto-convert them



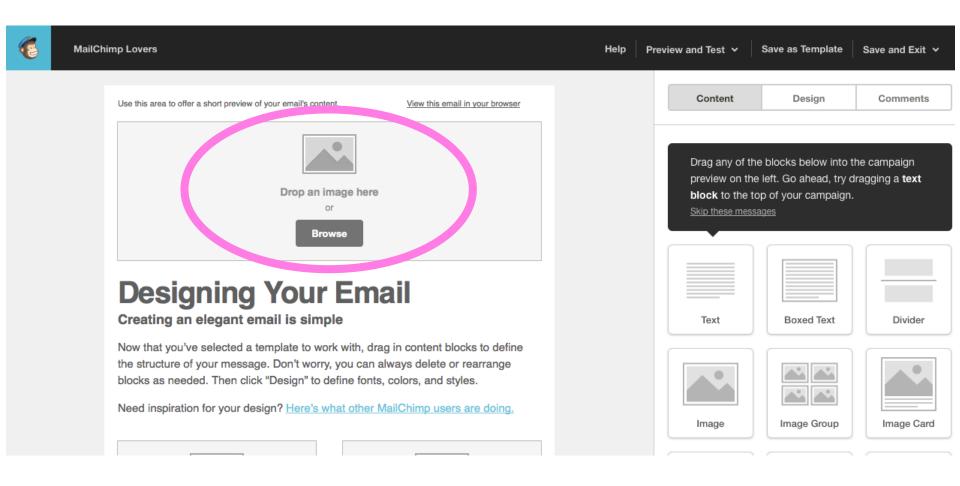
Authentication is sort of like a license plate for your email. It provides a trackable

identifier which indicates you're probably legit. Learn more

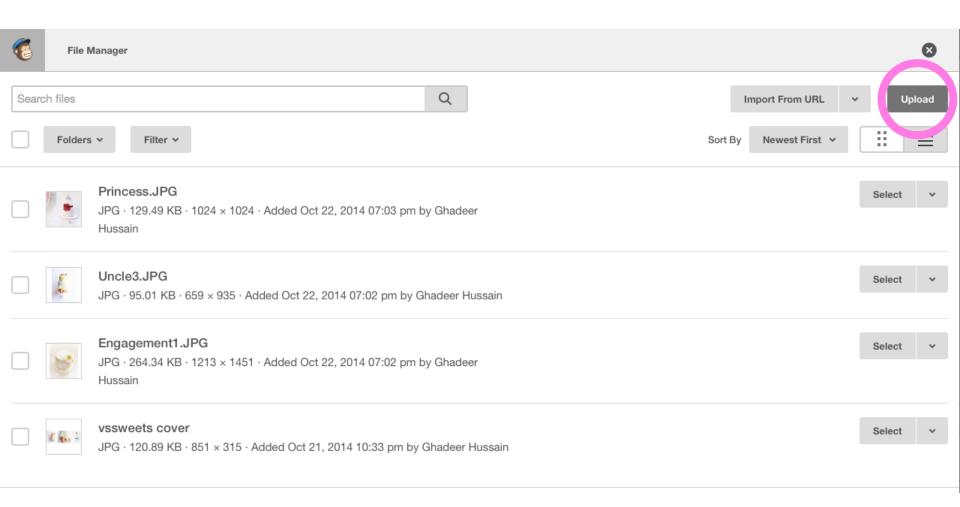
Select a template for your campaign..



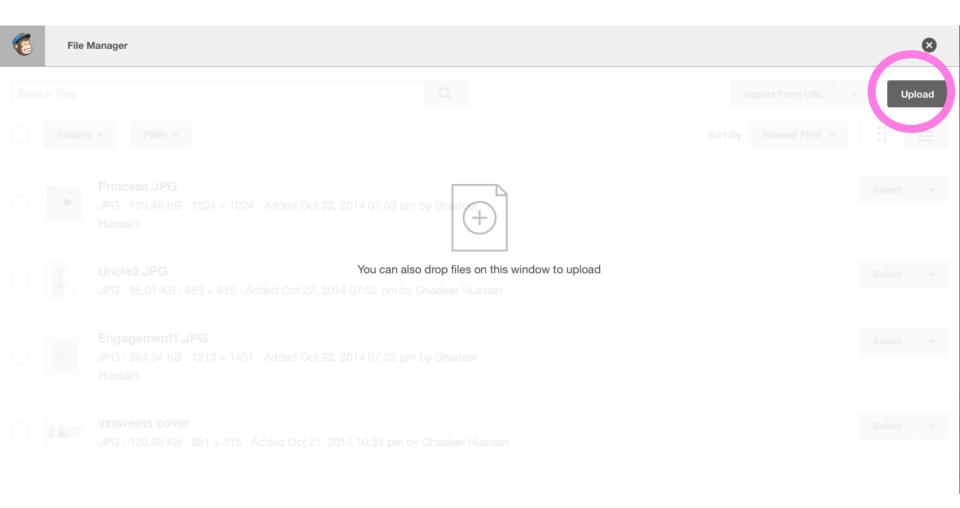
To add a photo, click "Browse"...



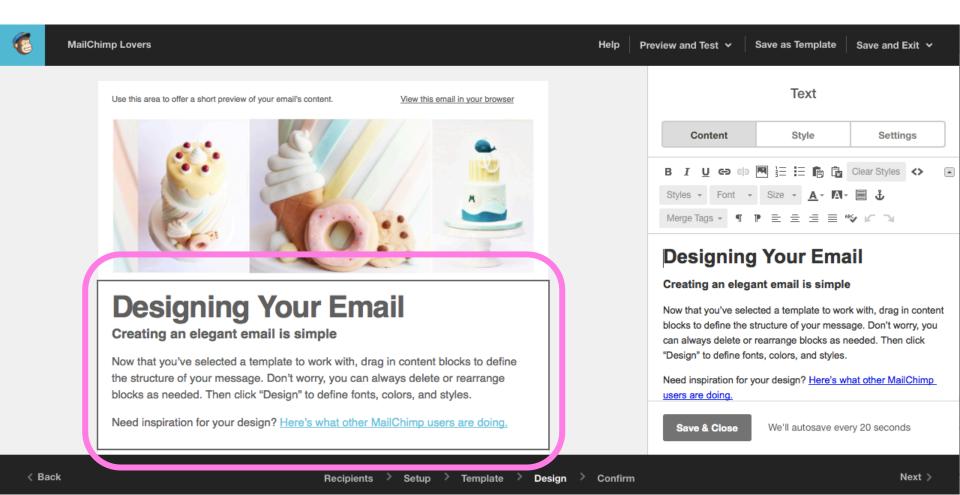
Choose one of your previously uploaded photos or upload a photo from your device by clicking "Upload"...



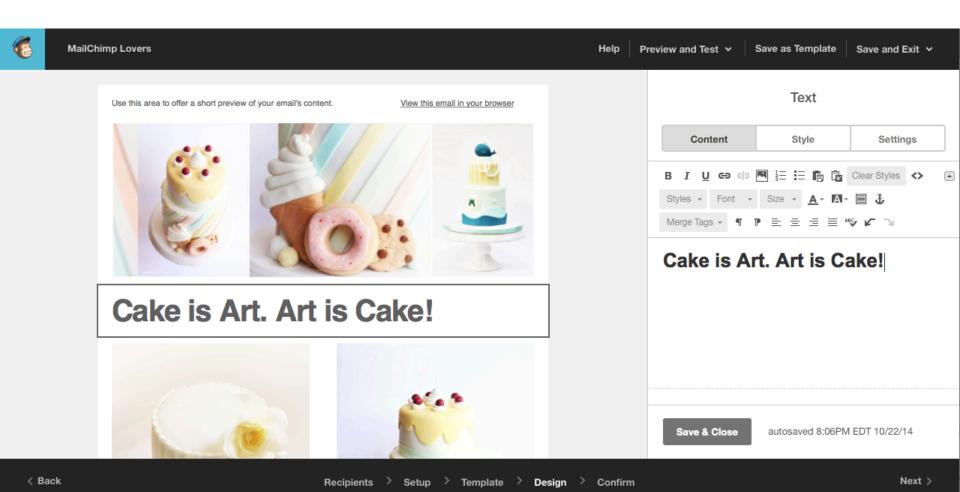
Drop files or click "Upload"...



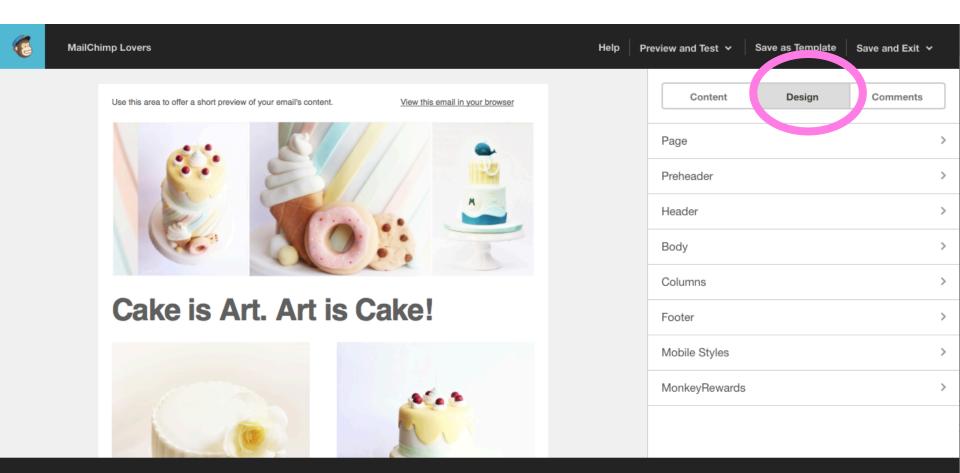
Click the textbox to edit your text..



Here are your photos and text!



Click "Design" to edit your design's page, header, mobile styles and more..

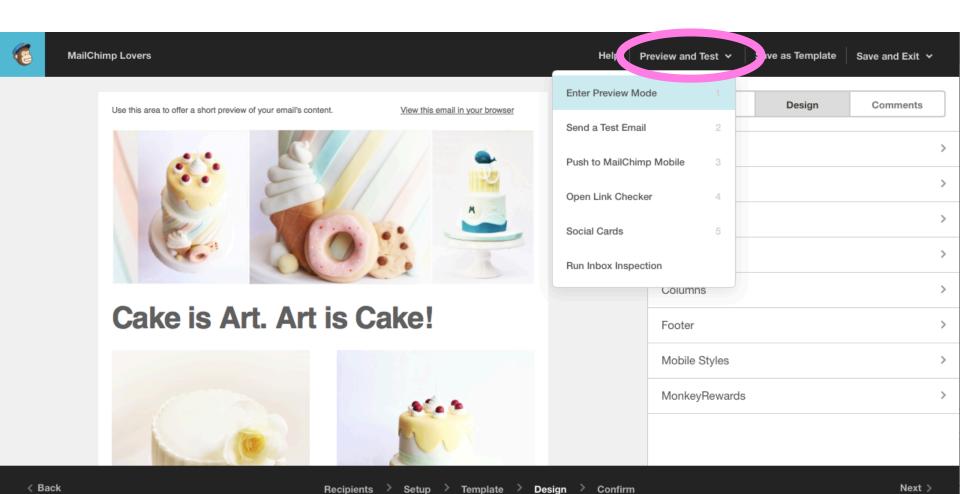


Recipients > Setup > Template > Design > Confirm

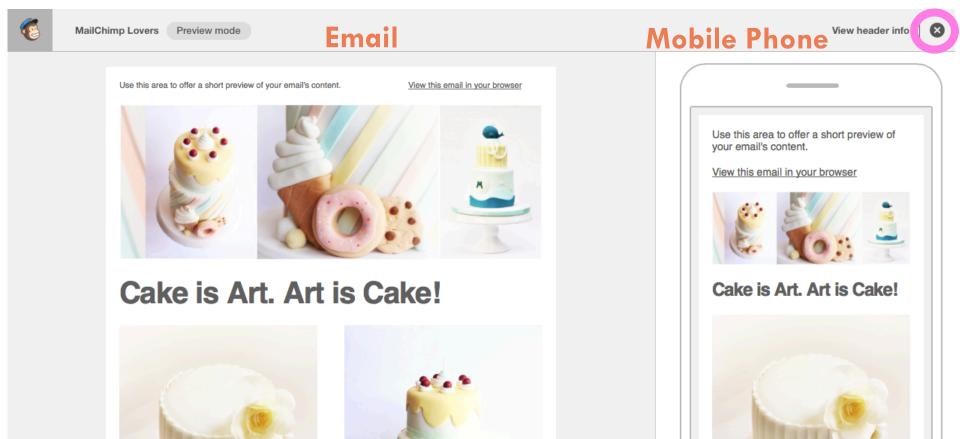
Next >

< Back

Click "Preview and Test" to enter preview mode..



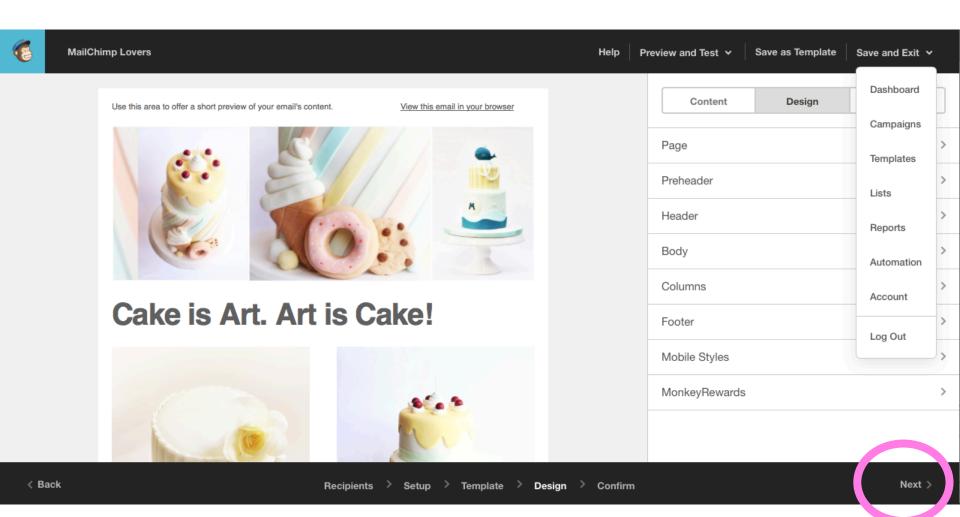
Preview Mode – email and mobile formats



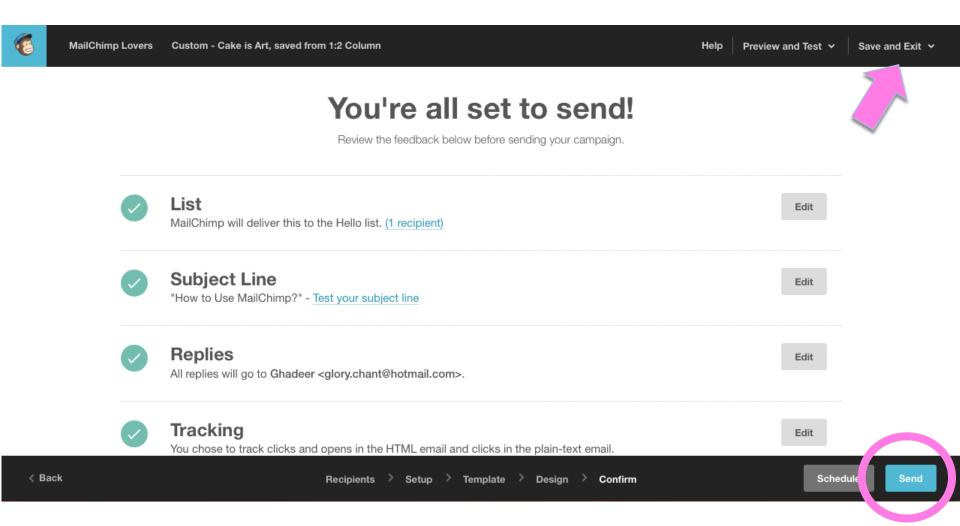
Rotate • This is an approximation

We'll automatically add your contact info into the email footer. learn more

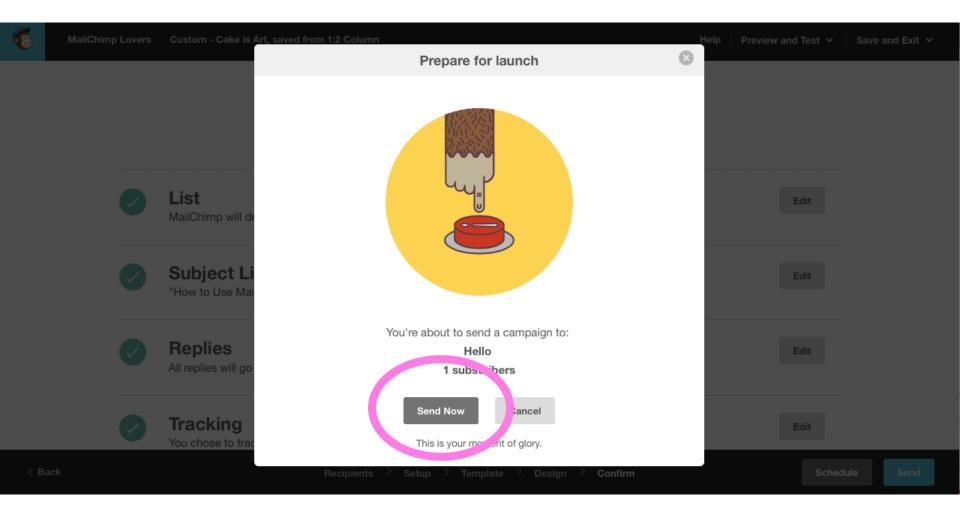
If your newsletter is ready, click "Next" to send it...



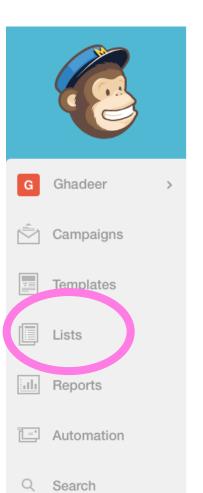
Check your settings and click "Send"...



Click "Send Now"...



To create and manage your subscribers' lists...



Dashboard

Create Campaign

Get started



Create and send a campaign

Campaigns are emails sent to subscribers in a list. Try your hand at email design by creating and sending a test campaign. learn more

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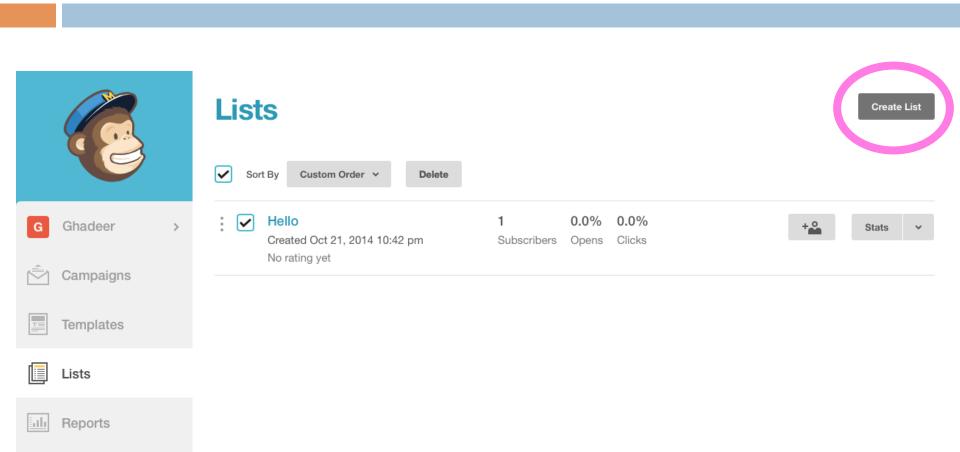


Start building your audience

Signup forms let people subscribe to your list. When you create a list we'll automatically build a signup form to customize for your website, Facebook, iPad and more, learn more

Create A List

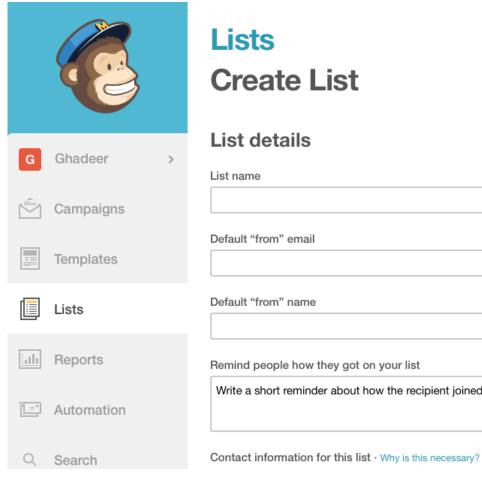
Click "Create List" to create a subscribers' list



Automation

Search

Fill in the list's info...

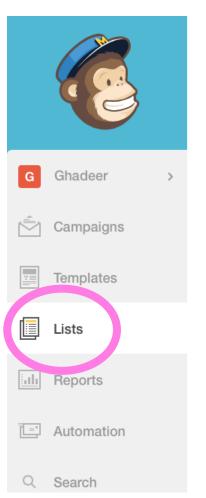


Lists Create List

List details

List name
Default "from" email
Default "from" name
Remind people how they got on your list
Write a short reminder about how the recipient joined your list.

You can manage your subscribers..



Stats v Manage subscribers v Add subscribers v Signup forms Settings v Q

Manage subscribers

View all subscribers

View all the subscribers in your list.

Add subscriber

Add a subscriber to your list.

Unsubscribe people

Unsubscribe people from your list.

Groups

Divide your list into groups that subscribers can opt-in to for more tailored content.

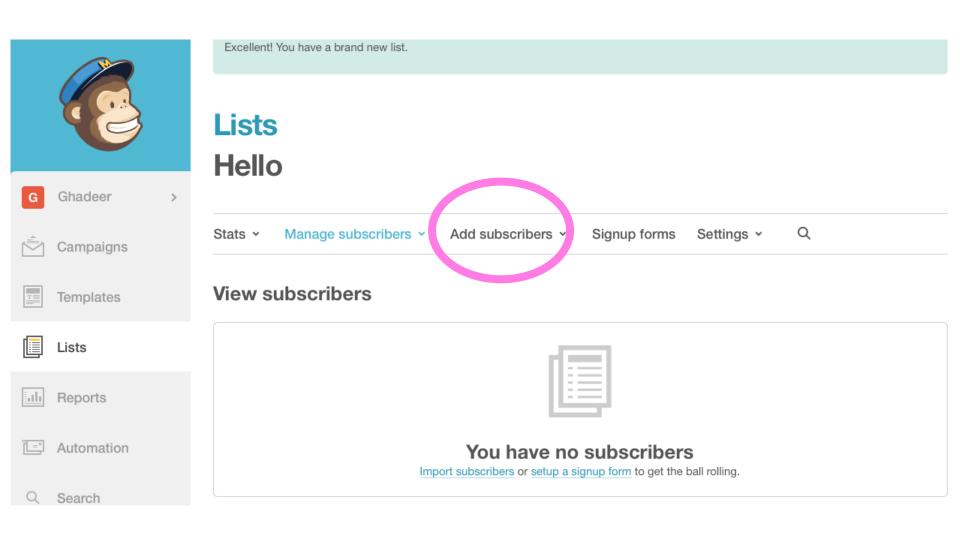
Segments

Target specific subscribers in your list and save them in a segment to reuse later.

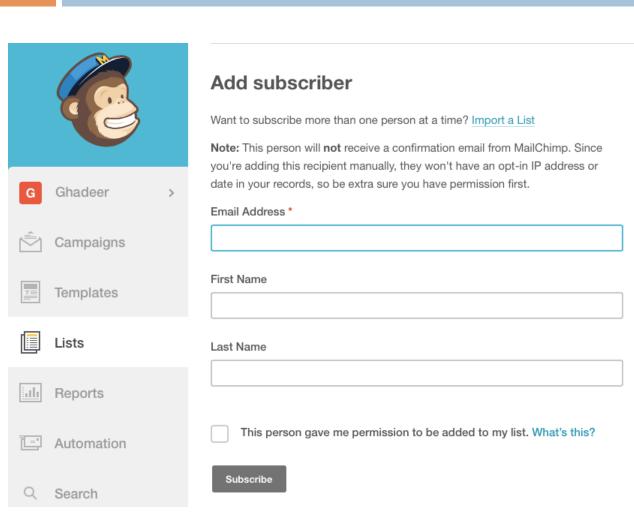
Delete all subscribers

Delete all the subscribers in your list. This can't be undone.

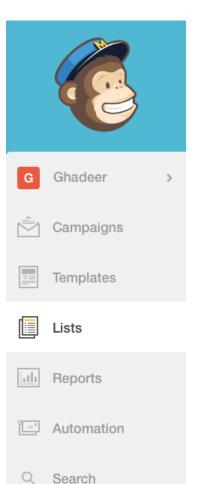
You can add subscribers...



Fill in the subscriber's info...



You can manage your publicity settings...



Lists Hello

Stats v Manage subscribers v Add subscribers v Signup form Settings v Q

Publicity Settings

Promote my campaigns

MailChimp wants to build tools and services that help more people discover you and subscribe to your newsletters and campaigns. When we build these tools, would you like to be discovered?

Yes, my campaigns are public, and I want them discovered

My email campaigns are meant to be seen by the public. The more the merrier, in fact. If/when MailChimp builds tools that help people discover me and sign up for this list, I'd like to take part in that.

No, my campaigns for this list are not public

My email campaigns to this list are meant to be seen only by my subscribers and

Printing your newsletter

- When you create a campaign in MailChimp, it's saved and stored as an HTML file. If you want to convert it to PDF or print a copy, you can do that from the <u>campaign archive</u> page by clicking on the view in browser link in the email.
- Once the campaign is saved as a PDF you can print directly from that document. There may be additional printing functions available depending on the software or web browser you're using

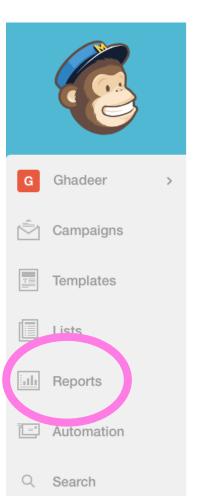
Now, let's play!

Questions?



Additional Information

To view your campaigns report..



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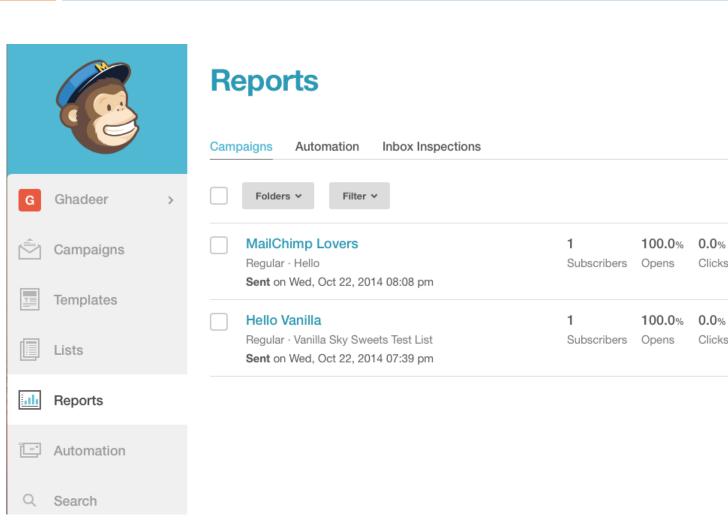


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Create A List

Choose the campaign..



Export

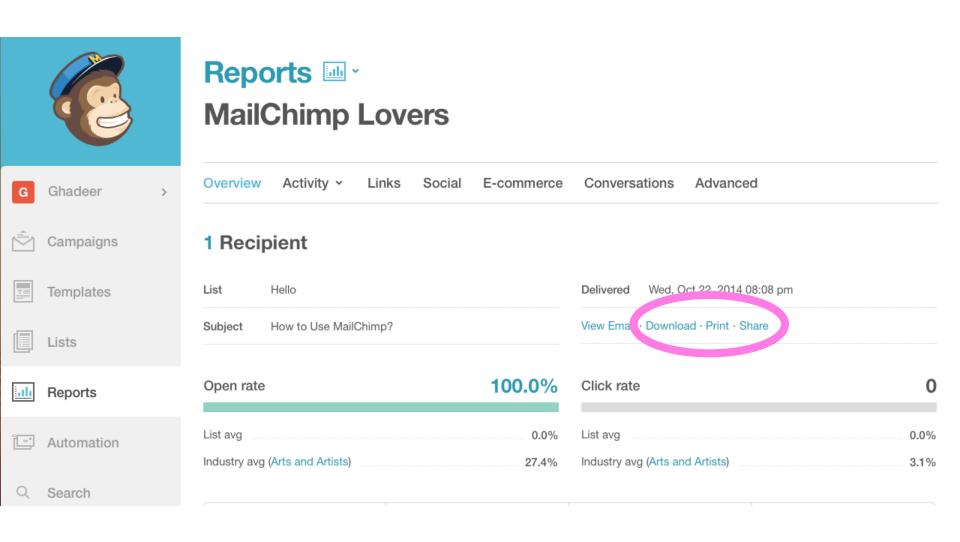
View Report

View Report

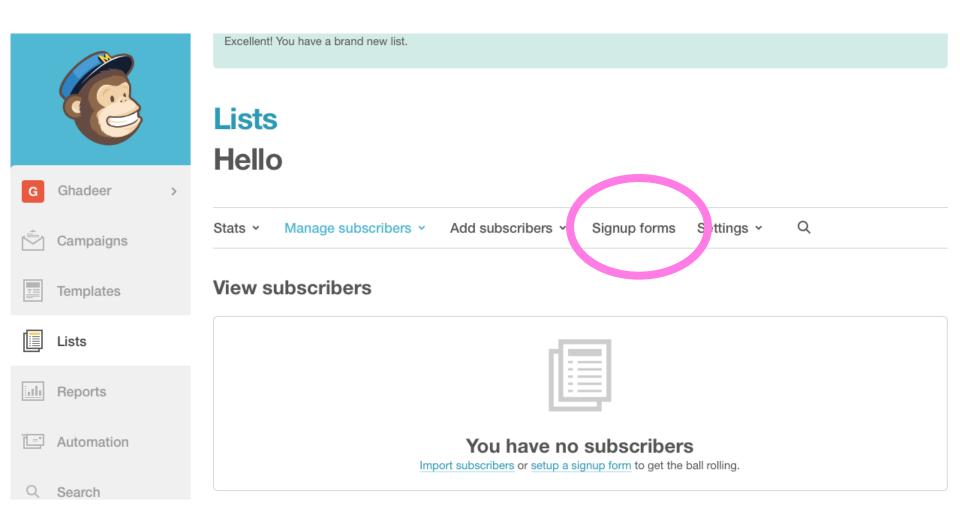
Clicks

Clicks

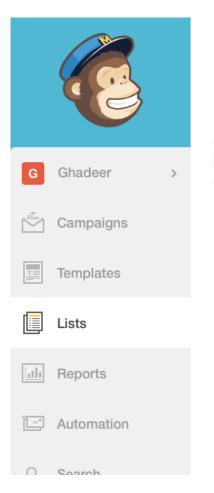
Here you go! You can print and share the report!



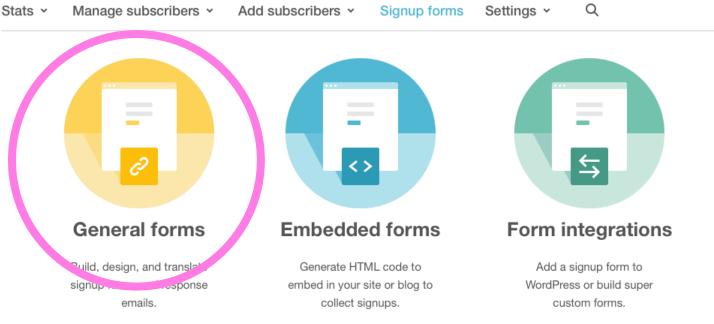
You can create signup forms..



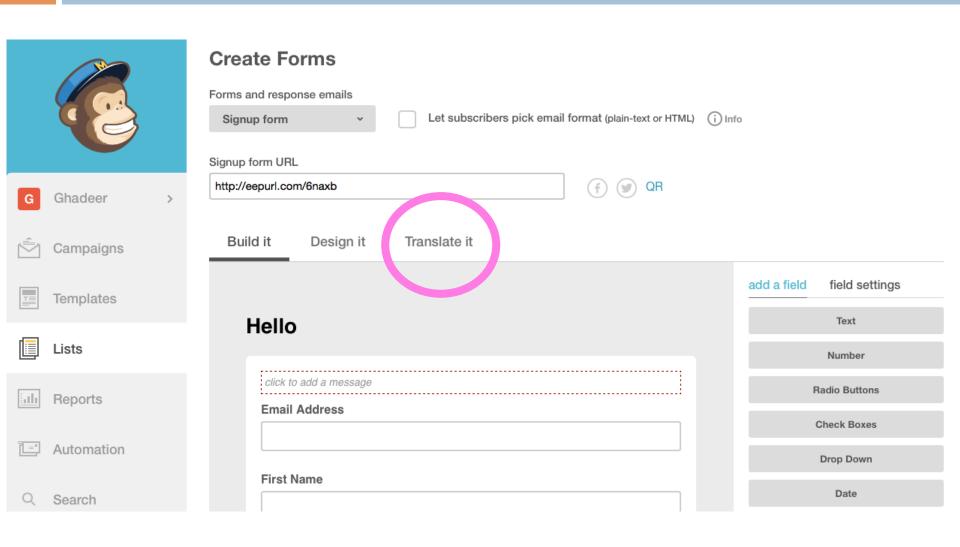
Select a type for your form..



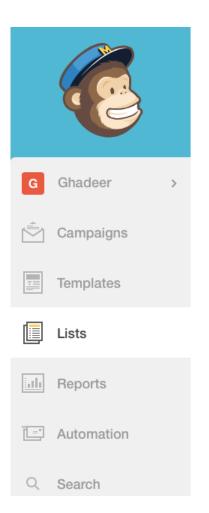
Lists Hello



You can build the form, design it and even translate it into MANY languages!



This is how your form's translation into Spanish looks like..



Spanish (Mexico)	Default English Translation
Haga clic aquí para actualizar sus preferencias	Click here to update your profile
HTML	HTML
indica que es obligatorio	indicates required
ya está suscrito a esta lista	is already subscribed to list
Formato preferido	Preferred format
Suscribirse a la lista	Subscribe to list
Texto	Text
Hay errores abajo	There are errors below
Esta página ha sido traducida automáticamente.	This page has been automatically translated.
Ver en el idioma original	View in the original language

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